

## Survey of University Students: 2011

This survey is being completed by undergraduate students at a number of Canadian universities so that we may learn more about our students and their experience at university. Please take a few minutes to complete the survey. Remember, if you cannot finish the survey in one sitting, you can close the survey and return to it using the link in the email we sent you. It will return you to the last page that you were on. All of your responses are confidential.

### YOUR ACADEMIC PROGRAM AND PLANS

1. Are you currently enrolled at <UNIVERSITY NAME> as a:

- Part-time student ..... 1
- Full-time student ..... 2
- Not currently registered..... 3

2. What is the highest academic degree that you plan ever to obtain?

- None ..... 0
- Bachelor's degree ..... 1
- Second Bachelor's degree ..... 2
- Vocational certificate or diploma ..... 3
- Master's degree ..... 4
- Ph.D. or Ed.D. .... 5
- M.D., D.D.S., or D.V.M. .... 6
- LL.B. or LL.L. (Law) ..... 7
- Other (specify) ..... 66

3. In what year did you first begin your post-secondary education?

YEAR: \_\_\_\_\_ [1940 – 2011]

4. In what year did you first begin your studies at <UNIVERSITY NAME>?

YEAR: \_\_\_\_\_ [1940 – 2011. Q4 > OR = Q3]

5. According to your university's calendar, in what year of your current undergraduate program are you registered?

- 1st ..... 1
- 2nd ..... 2
- 3rd ..... 3
- 4th ..... 4
- 5<sup>th</sup> or more ..... 5

7. Has your intended major changed since you first started university?

- Yes ..... 1
- No ..... 2

8. Since starting your post-secondary education, have you ever interrupted your studies for one or more terms (not including inter-sessions, summer sessions, or a work term)? Select all that apply.

- No ..... 0
- Yes, due to illness ..... 1
- Yes, for financial reasons ..... 2
- Yes, for other family reasons ..... 3
- Yes, required to withdraw by the university ..... 4
- Yes, for employment ..... 5
- Yes, to have/raise children ..... 6
- Yes, to travel ..... 7
- Yes, other reasons (specify) ..... 66

56. Do you intend to return to <UNIVERSITY NAME> to continue your studies in the 2011-12 academic year?

- Yes..... 1
- No..... 0
- Not sure/undecided..... 9
- Graduating in 2010-11 ..... 8

9. Do you plan to complete your degree at <UNIVERSITY NAME>?

- Yes..... 1 => SKIP TO Q10
- No..... 2
- Not sure ..... 8 => SKIP TO Q10

57. Why do you not plan on completing your degree at <UNIVERSITY NAME>? Select all that apply.

- Illness..... 1
- Financial reasons..... 2
- Other family reasons..... 3
- Required to withdraw by the university ..... 4
- Employment..... 5
- To have/raise children..... 6
- To travel..... 7
- Transferring to another post-secondary institution..... 8
- Other reasons (specify)..... 66

**YOUR STUDY PATTERNS AND GRADES**

10. During an average week in the current term, about how many hours do you spend on the following academic activities?

- a. In scheduled classes and labs? \_\_\_\_\_ HOURS [0 TO 99 WITH ONE DECIMAL PLACE]
- b. Academic work **outside** of classes and labs (including studying, assignments, group work and research)?  
\_\_\_\_\_ HOURS [0 TO 99 WITH ONE DECIMAL PLACE]

12. What is your average grade so far in the courses you have completed at university?

If your university uses a grade-point system, please select the letter grade equivalent that best reflects your grade point average.

If your university uses percentage grades, please use this guide to select the approximate letter grade equivalent of your percentage grade.

Percentage	Equivalent for survey response
85% - 100%	A or A+
80% - 84.99%	A-
76% - 79.99%	B+
70% - 75.99%	B
66% - 69.99%	C+
60% - 65.99%	C
50% - 59.99%	D

- A or A+..... 7
- A-..... 6
- B+..... 5
- B..... 4
- C+..... 3
- C..... 2
- D..... 1

**PERCEPTION OF THE UNIVERISTY**

13. How satisfied are you with each of the following aspects of <UNIVERSITY NAME>?

- a. Average size of your classes
- b. Instructional facilities (e.g., classrooms, labs, equipment)
- c. The process of registering for your courses
- d. Social and informal meeting places
- e. Study space
- f. General conditions of buildings and grounds
- g. Personal safety on campus
- h. Concern shown by the university for you as an individual
- i. Availability of courses required for your program
- j. Your university's commitment to environmental sustainability

Very satisfied ..... 4  
 Satisfied ..... 3  
 Dissatisfied ..... 2  
 Very dissatisfied ..... 1  
 Don't know ..... 8

14. Please indicate whether you have used each of the following services at <UNIVERSITY NAME>.

- a. Academic advising
- b. Tutoring services
- c. Computing services
- d. Athletic facilities
- e. Other recreational facilities
- f. Facilities for student associations, clubs, etc.
- g. Parking facilities
- h. University based social activities
- i. Campus book stores
- j. Services for students with disabilities
- k. International students services
- l. Services for students needing financial aid
- m. Services for First Nations students
- n. Services for co-op program, internship, and other practical experiences related to your program
- o. Personal counselling services
- p. Career counselling services
- q. Study skills/learning support services
- r. Campus medical services
- s. Employment services
- t. Food services
- u. University residences
- v. Library facilities
- w. Student life program (e.g., residence or campus activities)

Yes ..... 1  
 No ..... 2

15. How satisfied are you with this service at <UNIVERSITY NAME>? [SHOW SERVICES = YES IN Q14]

Very satisfied ..... 4  
 Satisfied ..... 3  
 Dissatisfied ..... 2  
 Very dissatisfied ..... 1

15a. Please indicate the top three priorities for improvement at your university. [SHOW ALL Q14]

15b. For the following items, please select your level of agreement.

- a. Some of my professors have taken a personal interest in my academic progress
- b. My professors show sensitivity to gender issues
- c. My professors show sensitivity to racial issues
- d. Some professors at this university have had a major positive influence on my academic career
- e. My professors generally look out for students' interests
- f. I feel free to turn to some of my professors for advice on personal matters
- g. Most of my professors encourage students to participate in class discussions
- h. At this university, professors treat students as individuals, not just numbers
- i. In most of my classes, I have been given the chance to evaluate the course
- j. Most of my professors are reasonably accessible outside of class to help students
- k. Teaching assistants have been helpful in my academic program
- l. Grading is consistent and fair at this university
- m. Generally, I am satisfied with the quality of teaching I have received
- n. My learning experiences at this university have been intellectually stimulating
- o. Most university support staff (e.g., clerks, secretaries, etc.) are helpful
- p. I sometimes feel I get the run around at this university
- q. I feel as if I am part of the university
- r. The university treats students fairly, independently of their race
- s. The university treats students fairly, independently of their gender
- t. I am satisfied with my decision to attend this university

Agree strongly.....	4
Agree .....	3
Disagree .....	2
Disagree strongly.....	1

16. Do any of the following need improvement at your university?

- a. Emphasis on teaching excellence
- b. Sense of community among students
- c. Emphasis on academics
- d. Opportunities for social life
- e. Opportunities for study abroad
- f. Student employment services
- g. Work study opportunities
- h. University spending on financial aid
- i. Use of technology in the classroom
- j. Work opportunities on campus
- k. Other services (please describe): \_\_\_\_\_
- l. Other services (please describe): \_\_\_\_\_

Very much.....	4
Much .....	3
Some .....	2
Very little.....	1
None .....	0
Don't know.....	8

16a. Please indicate the top three priorities for improvement at you university. [SHOW ALL.]

**YOUR INVOLVEMENT IN ACTIVITIES**

17. During the current academic year, about how often have you...

- a. Attended campus social events
- b. Attended campus lectures (in addition to regular classes)
- c. Attended campus cultural events (theatre, concerts, art exhibits, etc.)
- d. Participated in student government
- e. Participated in student clubs
- f. Participated in on-campus student recreational and sports programs
- g. Attended home games of university athletic teams
- h. Participated in on-campus community service/volunteer activities
- i. Participated in off-campus community service/volunteer activities

Very often .....	4
Often .....	3
Occasionally .....	2
Never .....	1

18. [IF Q17h OR Q17i = 2, 3 OR 4] How many hours per week do you normally engage in community service/volunteer activities?

HOURS PER WEEK: \_\_\_\_\_ [RANGE .5 to 99]

**YOUR DEVELOPMENT AND EDUCATION**

19. How much has your <UNIVERSITY NAME> contributed to your development in each of the following?

- a. Written communication skills
- b. Oral communication skills
- c. Effective study and learning skills
- d. Ability to understand abstract reasoning
- e. Thinking logically and analytically
- f. Working independently
- g. Cooperative interaction in groups
- h. Ability to address issues in personal life
- i. Mathematical skills
- j. Second or third language skills
- k. Ability to access information
- l. Skills for planning and completing projects
- m. Identifying and solving problems
- n. Personal time management skills
- o. Persistence with difficult tasks
- p. Leadership skills
- q. Moral and ethical development
- r. Computer literacy skills
- s. General skills and knowledge relevant for employment
- t. Appreciation of the arts
- u. Interpersonal skills
- v. Living in an international world
- w. Spiritual development
- x. Self-confidence

Very much.....	4
Much .....	3
Some .....	2
Very little .....	1
None .....	0

20. How satisfied are you with the overall quality of the education you have received at<UNIVERSITY NAME>?

Very satisfied .....	4
Satisfied .....	3
Dissatisfied .....	2
Very dissatisfied.....	1
Don't know .....	8

21. Thinking about all the courses you are taking this academic year, please indicate which types of courses you are taking.

- a. Online instruction - taught completely online with no classroom instruction
- b. A mix of classroom and online instruction - reduced classroom instruction and at least some instruction online
- c. Classroom instruction with on-line supports - instruction is carried out in-class, supports such as study notes, lecture notes, etc. are available online
- d. Strictly classroom-based - no online supports

Yes..... 1  
No..... 2

21a. [SHOW THOSE IN Q21A-D = 1] How satisfied are you with each of these types of courses?

Very satisfied ..... 4  
Satisfied ..... 3  
Dissatisfied ..... 2  
Very dissatisfied..... 1

22. If you had a choice, which type of instruction would you prefer?

Online instruction ..... 1  
A mix of classroom and on-line instruction..... 2  
Classroom instruction with on-line supports..... 3  
Strictly classroom-based..... 4

23. Why do you prefer this approach? Select all that apply.

Easier for me to schedule..... 1  
Interaction with students..... 2  
Quality of instruction..... 3  
Amount of information provided ..... 4  
I can learn at my own pace ..... 5  
Interaction with professors ..... 6  
Other (specify)..... 66

## FINANCING YOUR EDUCATION

[Q24 TO Q34 ARE OPTIONAL. PEOPLE CAN SKIP THESE QUESTIONS WITHOUT PROVIDING AN ANSWER]

24. To date, about how much repayable debt (if any) have you acquired to help finance your university education from the following sources? By repayable debt, we mean money you owe and have to pay back. Please enter the approximate amount of debt for each in Canadian dollars.

Please enter whole numbers only and do not include commas, dollar signs or decimal places. For example, enter 2000 rather than \$2,000.

	<b>Amount</b>
Debt from government student loans	\$ _____ [\$0 to \$99,999]
Debt from loans from financial institutions	\$ _____ [\$0 to \$99,999]
Debt from loans from parents/family	\$ _____ [\$0 to \$99,999]
Debt from other sources	\$ _____ [\$0 to \$99,999]
No debt .....	0

25. Thinking about the current academic year, please indicate which of the following sources you are using to help pay for your university education.

- a. Government loan or bursary
- b. University scholarship, financial award, or bursary
- c. Parents, family, or spouse
- d. Personal savings
- e. Loans from financial institution
- f. Earnings from summer work
- g. Earnings from current employment
- h. Work-study program
- i. Co-op program, internship, and other practical experiences related to your program
- j. Investment income (bonds, dividends, interest, etc.)
- k. RESP
- l. Other (specify) \_\_\_\_\_

25a.[SHOW ONLY THOSE SELECTED IN Q25] Please provide the approximate amount you have or will receive from each for the current academic year. Please enter the approximate amount of debt for each in Canadian dollars. Please enter whole numbers only and do not include commas, dollar signs or decimal places. For example, enter 2000 rather than \$2,000.

Amount \_\_\_\_\_ [\$1 to \$99,999]

26. Excluding work related to a co-op program, internship, and other practical experiences, are you employed during the current academic term?

- Yes, both on and off campus ..... 5
- Yes, off campus ..... 4
- Yes, on campus ..... 3
- No, but I am seeking work ..... 2 => Q29
- No, and I am not seeking work ..... 1 => Q29

27. Excluding work related to a co-op program, internship, and other practical experiences, on average how many hours are you employed per week?

\_\_\_\_\_ [5 to 99.5. ALLOW FOR 1 DECIMAL PLACE]

28. What impact has your current non-co-op related employment had on your academic performance?

- Very positive..... 4
- Somewhat positive ..... 3
- No impact ..... 2
- Somewhat negative..... 1
- Very negative ..... 0

29. Have you ever received an academic scholarship from <UNIVERSITY NAME>?

- Yes..... 1
- No ..... 2
- Not sure ..... 8

30. How concerned are you about having sufficient funding to complete your university education?

- Not concerned, should have sufficient funds ..... 1
- Some concern, but will probably have enough funds..... 2
- Very concerned, may not have enough funds..... 3

31. Thinking about your spending, do you follow a budget?

- Yes..... 1
- No ..... 2
- Not sure ..... 8

32. How many credit cards do you have?

Number of cards: \_\_\_\_\_ [ALLOW 0 TO 99. SKIP TO Q35 IF = 0]

None ..... 00 => SKIP TO Q35

33. Do you regularly pay off your balance on your credit cards each month?

Yes..... 1 => SKIP TO Q35

No ..... 2

Not sure ..... 8 => SKIP TO Q35

34. What is your most recent unpaid balance on all your credit cards? Please enter whole numbers only and do not include commas, dollar signs or decimal places. For example, enter 2000 rather than \$2,000.

Total balance \$ \_\_\_\_\_ [1 to 99,999. NO DECIMALS]

### CAREER AND EMPLOYMENT

35. Have you decided on a career field or specific occupation?

Yes..... 1

Maybe..... 2

No ..... 3

36. Please indicate what steps (if any) you have taken to prepare for employment/your career after graduation?

	Yes	No	Not sure
a. Talked with professors about employment/career	1	2	8
b. Created resume or curriculum vitae (CV)	1	2	8
c. Created an e-portfolio	1	2	8
d. Attended an employment fair	1	2	8
e. Met with a career counsellor	1	2	8
f. Worked in my chosen field of employment	1	2	8
g. Volunteered in my chosen field of employment	1	2	8
h. Have a career mentor	1	2	8

37. What is your perception of the job market in Canada for your major area of study? Would you say there are ...

Very few jobs ..... 1

Few jobs ..... 2

Some jobs ..... 3

Many jobs ..... 4

Don't know ..... 8

### BACKGROUND INFORMATION

[Note: Q38 TO Q55 STUDENTS ARE NOT REQUIRED TO ANSWER]

38. Are you...

Male ..... 1

Female ..... 2

Other ..... 3

39. How old were you on September 1, 2010? \_\_\_\_\_ [14 to 99]



40. Where was your permanent home before you came to <UNIVERSITY NAME>?

- British Columbia..... 1
- Alberta ..... 2
- Saskatchewan ..... 3
- Manitoba ..... 4
- Ontario..... 5
- Quebec ..... 6
- Nova Scotia ..... 7
- Prince Edward Island ..... 8
- New Brunswick ..... 9
- Newfoundland and Labrador..... 10
- Nunavut ..... 11
- North West Territories..... 12
- Yukon..... 13
- Other (please specify)..... 66

41. What is the population of the community in which you lived before starting university?

- Lived on a farm/ranch ..... 1
- Less than 5,000 ..... 2
- 5,000 to 9,999..... 3
- 10,000 to 49,999..... 4
- 50,000 to 99,999..... 5
- 100,000 to 299,999..... 6
- 300,000 to 499,999..... 7
- 500,000 or more ..... 8

42. Where are you currently living?

- With parents, guardians, or relatives ..... 1
- In on-campus housing (residence, dormitory, etc.) ..... 2
- In housing rented off-campus, sharing at least some of the costs with others ..... 3
- In housing rented off-campus, paying all costs yourself..... 4
- In a home that you personally own ..... 5
- Other (please specify)..... 66

43. What method do you use most often to get to <UNIVERSITY NAME>'s campus?

- Vehicle (alone)..... 1
- Vehicle (with others/car pool)..... 2
- Public transportation (bus, train, subway) ..... 3
- Walk..... 4
- Bicycle ..... 5
- Other (please specify)..... 66
- Don't attend the campus ..... 77 => SKIP TO Q45

44. Thinking about the method of transportation you use most often, how long does it take you to get to your university's campus?  
 \_\_\_\_\_ minutes [ALLOW 1 TO 240]

45. Are you...

- Married or common-law ..... 1
- In a relationship (other than married or common-law)..... 2
- Single..... 3

46. Do you have any children?

- Yes..... 1
- No ..... 2

47. How many children do you have in each of the following age groups?

- 5 years old or younger \_\_\_\_\_ [0 TO 10]
- 6 to 11 years old \_\_\_\_\_ [0 TO 10]
- 12 years or older \_\_\_\_\_ [0 TO 10]

48. Are you a(n)...?

- Canadian citizen ..... 1
- Permanent resident ..... 2
- International student ..... 3

49. What language did you first learn in childhood and still understand?

- English ..... 1
- French ..... 2
- Other ..... 3

50. What is your primary language of instruction?

- English ..... 1
- French ..... 2
- Other ..... 3

51. What is the highest level of education that your mother and father completed?

	<b>Mother</b>	<b>Father</b>
Less than high school	1	1
High school graduate	2	2
Some college, CEGEP or technical school (no certificate or diploma)	3	3
College, CEGEP or technical school graduate	4	4
Some university (no degree or diploma)	5	5
University graduate (e.g., B.A., B.Sc.)	6	6
Professional degree (e.g., Medicine, Law)	7	7
Graduate degree (e.g., Master's, Ph.D.)	8	8
Other Mother (please specify) _____	66	66
Other Father (please specify) _____	66	66
Don't know	88	88

52. Are you... Click all that apply

- Φ<sub>01</sub> Aboriginal (e.g., status, non-status, Métis, Inuit)
- Φ<sub>02</sub> Arab (e.g. Saudi, Egyptian, etc.)
- Φ<sub>03</sub> Black
- Φ<sub>04</sub> Chinese
- Φ<sub>05</sub> Filipino
- Φ<sub>07</sub> Japanese
- Φ<sub>08</sub> Korean
- Φ<sub>09</sub> Latin American
- Φ<sub>11</sub> South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.)
- Φ<sub>12</sub> Southeast Asian (e.g., Cambodian, Indonesian, Laotian, Vietnamese, etc.)
- Φ<sub>13</sub> West Asian (e.g., Afghan, Iranian, etc.)
- Φ<sub>14</sub> White
- Φ<sub>66</sub> Other (please specify) \_\_\_\_\_

53. Do you have a disability? Select all that apply.

- None ..... 0
- Mobility ..... 1
- Hearing ..... 2
- Speech ..... 3
- Partial sight or blind ..... 4
- Learning ..... 5
- Head injury ..... 6
- Other physical disability ..... 7
- Mental health ..... 8
- Other (please specify) ..... 66

Please take this opportunity to comment fully about your overall university experience. Your remarks will provide valuable information to the institution.

54. Looking back on your experiences as a student, what aspects of your experience at <UNIVERSITY NAME> have been most negative? How could we have helped or done a better job?

..... 66

55. Looking back on your experiences as a student, what aspects of your experience at <UNIVERSITY NAME> have been most positive?

..... 66

That is the end of the survey. Thank you very much for your help.  
If your university is offering a prize for participating, you have been automatically entered in the draw by completing the survey.

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